

Race Crew FAQs

Where can volunteers park?

Minute Maid Parking Lots B & C

Address: 450 St. Emanuel St. Houston, TX 77002

Must show final confirmation email to enter.

Where do volunteers check-in?

Your confirmation email will indicate which check-in location you need to go. If you are out on the course, your Race Crew Captain will communicate to you your check-in location.

Main Check-in Location: GRB, First Floor Grand Lobby

Sunday: Race Crew Check-in: GRB 1st floor Hall B

Medical Crew Race Check-in: GRB 1st floor, HALL E

What if I am a volunteer along the course (Ex. Sector 3 Road Guard, Mile 8 Refuel Station, etc.)

Volunteers should check in on the course at their designated area. If they have specific questions, they need to contact their captain. They should have a phone number or e-mail for their captain. If not, please call 713-957-3453 and request your captains contact information, have your position information handy.

I do not know who my Race Crew Captain is. How can I find out?

Please email us at volunteers@houstonmarathon.com and include your position and time.

I am a volunteer and need to cancel, I can no longer make it.

[Click here to recover your application](#) and remove yourself from your position.

I don't know what volunteer shift I am doing/ what time I need to be there?

Email us at volunteers@houstonmarathon.com

Where do I pick up my Race Crew merchandise?

All Race Crew merchandise will be distributed at your designated check-in location. Please reference your final confirmation email for check-in location.

Do I receive a Race Crew Jacket?

Race Crew Jackets were assigned on a first come, first served basis based off of registration. Available for shifts that take place on Sunday only. Limited quantities available, on a first come, first serve basis. Size not guaranteed.

I am running late to my shift. What do I need to do?

Contact your Race Crew Captain and coordinate with them on the best plan of action.

Will food be provided?

Depending on the time frame of your shift and length, some volunteer meals and/or snacks will be provided. Note, outside food is NOT permitted in the GRB.

If you still have questions, contact us at:

Volunteer email: volunteers@houstonmarathon.com

Phone: 713-957-3453